



DETERMINATION

Fair Work Act 2009
s.285—Annual wage review

Annual Wage Review 2018–19 (C2019/1)

TELECOMMUNICATIONS SERVICES AWARD 2010 [MA000041]

Telecommunications services

JUSTICE ROSS, PRESIDENT
VICE PRESIDENT HATCHER
DEPUTY PRESIDENT ASBURY
COMMISSIONER HAMPTON
PROFESSOR RICHARDSON
MR GIBBS
MR APTED

SYDNEY, 20 JUNE 2019

Annual Wage Review 2018–19.

A. Further to the decision issued by the Expert Panel in the Annual Wage Review 2018–19 on 30 May 2019 [[\[2019\] FWCFB 3500](#)], the above award is varied as follows:

1. By deleting the table appearing in clause 14.1(a) and inserting the following:

Classification	Rate per week
	\$
Customer Contact Trainee	791.30
Customer Contact Officer Level 1	818.50
Customer Contact Officer Level 2	862.50
Principal Customer Contact Specialist	908.80
Customer Contact Team Leader	941.10
Principal Customer Contact Leader	1009.00

2. By deleting the table appearing in clause 14.1(b) and inserting the following:

Classification	Rate per week
	\$
Clerical and Administration Level 1	791.30
Clerical and Administration Level 2	818.50

Classification	Rate per week
Clerical and Administration Level 3	862.50
Clerical and Administration Level 4	941.10
Clerical and Administration Level 5	1009.00

3. By deleting the table appearing in clause 14.1(c) and inserting the following:

Classification	Rate per week
	\$
Telecommunications Trainee	791.30
Telecommunications Technical Employee	862.50
Telecommunications Technician	915.80
Advanced Telecommunications Technician	941.10
Principal Telecommunications Technician	1009.00
Telecommunications Associate	1090.40

4. By deleting the year “2018” in clause 14.4(b) and inserting “2019”.

B. This determination comes into operation from 1 July 2019. In accordance with s.166(5) of the *Fair Work Act 2009* this determination does not take effect until the start of the first full pay period that starts on or after 1 July 2019.

PRESIDENT

Printed by authority of the Commonwealth Government Printer