

**IN THE FAIR WORK COMMISSION**

**2014 Modern Award Review**

(AM2014/222)

**Community and Public Sector Union (CPSU) (PSU Group)**

**Submissions in reply regarding Tranche 2 *Contract Call Centres Award Exposure Draft* 14  
October 2019**

1. These submissions are made in accordance with the Decision in [2019] FWCFB 6077 of 2 September 2019 and the timetable at [36] regarding next steps for Tranche 2 Awards.
2. The CPSU notes the submissions of the Ai Group of 27 November 2019 regarding the *Contract Call Centres Award Exposure Draft* of 14 October 2019.
3. The CPSU has reviewed those submissions and the changes/corrections proposed by the Ai Group at [41]-[47]. The CPSU agrees with the changes proposed to that Exposure Draft.

**CPSU – SYDNEY**

**9 December 2019**