



DETERMINATION

Fair Work Act 2009
s 285—Annual wage review

Annual Wage Review 2023–24
(C2024/1)

TELSTRA AWARD 2015
[MA000123]

Telecommunications services

JUSTICE HATCHER, PRESIDENT
VICE PRESIDENT ASBURY
DEPUTY PRESIDENT HAMPTON
DEPUTY PRESIDENT O’NEILL
MS LABINE-ROMAIN
PROFESSOR BAIRD
MR CULLY

SYDNEY, 18 JUNE 2024

Annual Wage Review 2023–24.

A. Further to the decision issued by the Expert Panel in the Annual Wage Review 2023–24 on 3 June 2024 [[\[2024\] FWCFB 3500](#)], the above award is varied as follows:

- By deleting the table appearing in clause 13.1(a) and inserting the following:

Classification	Rate per week (\$)
Customer Contact Officer Level 1	980.40
Customer Contact Officer Level 2	1032.30
Principal Customer Contact Specialist	1087.70
Customer Contact Team Leader	1126.30
Principal Customer Contact Leader	1207.80

- By deleting the table appearing in clause 13.1(b) and inserting the following:

Classification	Rate per week (\$)
Clerical and Administration Level 1	949.20
Clerical and Administration Level 2	980.40
Clerical and Administration Level 3	1032.30
Clerical and Administration Level 4	1126.30

Classification	Rate per week (\$)
Clerical and Administration Level 5	1207.80

3. By deleting the table appearing in clause 13.1(c) and inserting the following:

Classification	Rate per week (\$)
Telecommunications Trainee	949.20
Telecommunications Technical Employee	1032.30
Telecommunications Technician	1096.00
Advanced Telecommunications Technician	1126.30
Principal Telecommunications Technician	1207.80
Telecommunications Associate	1305.10

4. By deleting the table appearing in clause 13.1(d) and inserting the following:

Classification	Rate per week (\$)
Technical Professional Level 1	1352.90
Technical Professional Level 2	1398.40
Technical Professional Level 3	1528.30
Technical Professional Level 4	1723.50

5. By deleting the table appearing in clause 13.1(e) and inserting the following:

Classification	Rate per week (\$)
Sales Professional	1035.70

6. By deleting the table appearing in clause 13.1(f) and inserting the following:

Classification	Rate per week (\$)
Media Relations Officer	1126.30
Senior Media Relations Officer	1207.80

B. This determination comes into operation on 1 July 2024. In accordance with s 286(5) of the *Fair Work Act 2009* (Cth) this determination does not take effect in relation to a particular employee until the start of the employee's first full pay period that starts on or after 1 July 2024.



PRESIDENT

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