

BACKGROUND DOCUMENT

Fair Work Act 2009 s.156 - 4 yearly review of modern awards

4 yearly review of modern awards—Award stage—Group 4—Social, Community, Home Care and Disability Services Industry Award 2010— Substantive claims

(AM2018/26)

MELBOURNE, 26 APRIL 2019

This is a background document only and does not purport to be a comprehensive discussion of the issues involved. It does not represent the view of the Commission on any issue.

Modern Awards and Modern Enterprise Awards containing references to translators and/or interpreters and/or language allowances

Modern award	Clause		se referring to translators and/or interpreters and/or language vances			
<u>Aboriginal</u>	<u>Clause</u>	15.1	Bilingual qualification allowance			
Community Controlled Health Services	15— Allowa nces	(a)	Bilingual means a recognised proficiency in English as well as any one of the languages normally used by the employer's customers/clients.			
Award 2010 [MA000115]		(b)	In recognition of the increased effectiveness and productivity of bilingual employees, an employee who is competently bilingual and who is regularly required in the course of their duties to use one or more of these languages will be paid an annual allowance of:			
			% of standard rate			
			Level 1 206.93			
			Level 2 414.18			
		(c)	Level 1 is an elementary level. This level of accreditation is appropriate for employees who are capable of using a minimal knowledge of language for the purpose of simple communication.			
		(d)	Level 2 represents a level of ability for the ordinary purposes of general business, conversation, reading and writing.			

Modern award	Clause	Clause referring to translators and/or interpreters and/or language allowances					
		(e) Proof of bilingual proficiency and accreditation will be obtained before an employee will be entitled to this allowance. Bilingual accreditation is obtained by the employee confirming their bilingual proficiency in writing from an interpreting and/or translating service agreed by the employer and the employee. Note: does not expand on definition of interpreters					
A . 1.C	G .1 . 1 1	-					
<u>Aged Care</u> <u>Award</u> <u>2010</u> [MA000018	Schedul e B— Classifi cation	B.5 Aged care employee Indicative tasks performed at					
1	<u>Definiti</u>	General and	Food services	Personal care			
	<u>ons</u>	administrative services Secretary interpreter	Chef	Personal care worker			
		(unqualified)		grade 4			
		B.7 Aged care employee	e – level 7				
		Indicative tasks performed at	t this level are:				
		General and	Food services	Personal care			
		administrative services Clerical supervisor Interpreter (qualified) Gardener superintendent General services supervisor	Chef /Food services supervisor	Personal care worker grade 5			
		Note: does not expand on de	finition of interpreters				
Airline	<u>Clause</u>	21.14 Foreign language al	lowance				
Operations —Ground Staff Award 2010	21— Allowa nces— general	If an employee is required to work in an international terminal and is require by the employer to speak a foreign language the employee will be paid follows:					
[MA000048]	<u>allowan</u> <u>ce</u>	Foreign languages	Percentage of the star week	ndard rate per			
		One language	% 0.66				
		Two languages	0.99				
		Three or more languages	1.29				

Modern award	Clause	Claus allowa	e referring to translators	and/or inter	preters and/	or language
Amusement, Events and Recreation Award 2010 [MA000080]	Schedul e B— Classifi cation Structu re	B.4 B4.4(I B.5 B.5.2(4(k)Operates a passenger vehicle, handles animals, grades garments maintenance, pattern making, animal health management, basic stable/animal compound management, operate games/amusement rides specialised animal care, assistance with animal training, preparation of animal feed and animal care, animal management, maintenance of enclosures and gardens including pruning and irrigation, tour guided duties and presentations to the public, international host required to speak a second language, cocktail or specialised waiter, non-trade cooking, operate a food outlet, bookings and reservations, ordering stock and stock control, basic lifeguarding, security officer monitoring and operating CCTV systems. Grade 4			management, basic mes/amusement rides, aining, preparation of ment, maintenance of rrigation, tour guide onal host required to ed waiter, non-trade ations, ordering stock
		Note:	does not expand on definit	tion of interpr	eters	
Australian Bureau of Statistics (Interviewe rs) Enterprise Award 2016 [MA000143]	Clause 9— Allowa nces and reimbur sements and Schedul e B1	9.8	If an Interviewer is required to undertake an interview using language skills, other than English, they will be eligible to be paid an Interviewing Language Allowance for each hour for which they are required to use their language skills as follows: (a) when undertaking a Grade 2 assignment: \$4.14 per hour; (b) when undertaking a Grade 3 assignment: \$2.91 per hour; (c) when undertaking a Grade 4 assignment: \$0.66 per hour.			
		B.1	Wage-related allowa	ances		
			rage related allowances in an arrange of the grade.	this award are	e based on the	e hourly rate for the
			Allowance	Payable	% of relevant grade rate	\$
			Language skills per hour 18.45 allowance – Grade 2			
			Language skills allowance – Grade 3	per hour	12.3	2.91
			Language skills allowance – Grade 4	per hour	2.53	0.66

Modern award	Clause	Clause referring to translators and/or interpreters and/or language allowances			
Australian	<u>Clause</u>	12.18	Communit	y language allowance	
Capital Territory Public Sector Enterprise Award 2016 [MA000146]	12— Allowa nces and Schedul e E— Definiti ons	(a)	Where, in providing client or staff services, the director-general determines there is a continuing need to utilise an employee's particular language skills for communication in languages other than English, including deaf communication skills (both oral and sign language) and Aboriginal languages, and the employee's language competence is of a standard set out in the table below, an allowance is payable in accordance with the rate adjacent to that standard		
			Standard	Level of competence	Rate of allowance \$ per week
			CLA Rate An employee who: is certified by the National Accreditation Authority for Translators and Interpreters (NAATI) as a Translator or Interpreter at level 1; or		20.51
				is assessed to be at the equivalent levels by an individual or body approved by the director-general.	
			CLA Rate 2	An employee who: is certified by the NAATI as a Translator or Interpreter at level 2; or is assessed to be at the equivalent	41.04
				levels by an individual or body approved by the director-general.	
		(b)		who are classified as an Interpreter the allowance.	or Translator are not
		(c) pro-rat	Eligible par ta basis.	rt-time employees are entitled to receiv	e the allowance on a
		Note:	does not exp	and on definition of interpreters or trai	nslators beyond table
<u>Australian</u>	<u>Schedul</u>	Sched	ule H.6— C	Community language allowance	
Governmen t Industry Award 2016 [MA000153]	Employ ment conditi ons specific	H.6.1	determines language sl utilising de competence	providing client or staff services there is a continuing need to utilise an kills for communication, (in languages eaf communication skills), and the e is of the standard set out in the	employee's particular other than English or employee's language e following table, an
	<u>specific</u> <u>to</u>		_	is payable in accordance with the	_

Modern award	Clause	Clause referring to allowances	translators ar	nd/or interp	reters and	or language/		
	employ	standard.						
	ees of							
	<u>Australi</u>	Standard	Level of com	petence		Rate per annum		
	<u>an</u> Haarin	3 333 3				\$		
	<u>Hearin</u> g	GT 4						
	<u>Service</u>	CLA rate 1	An employee	who:		1033.96		
	<u>s</u> <u>Schedul</u> <u>e O—</u>		passes the Lar conducted by Accreditation Translators an	the Nationa Authority fo	l or			
	Employ		(NAATI); or					
	ment conditi		is recognised equivalent pro	•				
	ons specific to employ		is assessed to level by an in- approved by t	dividual or b	oody			
	ees of the Special Broadc asting Service Corpor		is waiting to be above means a certifies that the language skill requirements such time as a completed.	and whose s he employed s to meet op of the work	upervisor e uses the perating place, until			
	<u>ation</u>	CLA rate 2	An employee	who:		2067.89		
			is accredited of NAATI at the Interpreter levis assessed to	Paraprofess vel or above:	sional or			
			levels by an in approved by t	ndividual or	body			
		Note: does not expa H.11.1 Adjustment (b) Summary o	· ·	ed allowanc	es	slators beyond table		
		Allowance	Clause	Payable	% of standard rate	\$		
		Community language allowance	e H.6.1	Yearly	4424.31	1033.96		

Modern award	Clause	Clause referring to translators and/or interpreters and/or language allowances				
		- CLA rate 1				
		Community language allowance – CLA rate 2	H.6.1	Yearly	8848.48	2067.89
		District Allowance – Eligible dependant/eligible partner income	H.8.3	Yearly income less than	90,135.64	21,064.70
		District Allowance – Eligible dependant/eligible partner income	H.10.1(a	Yearly income less than	90,135.64	21,064.70
		 O.7.2 SBS will pay employees a language allowance of \$1541.22 per annu (pro rata for part-time employees) if: (a) they are engaged in the Broadcaster, Journalist or Broadcaster/Journalist classifications; and (b) their duties require the use of a language other than English; at determined by SBS. O.7.3 Language Allowance is to be included as salary for all purposes of the award. O.21.1(b) Summary of wage related allowances 				than English; and ssessment test as
		Allowance	Clause	Payable	% of standard rate	\$
		Language Allowance	O.7.2	Annually	6594.85	1541.22
		Visual Display Terminal Allowances – Cadet	O.7.4(a)	Annually	7223.14	1688.05

O.7.4(a)

Annually

9664.26

Journalist
Visual Display
Terminal

Allowances – Journalist Level 1 2258.54

Modern award	Clause	Clause referring to translators and/or interpreters and/or language allowances						
		Term Allow	ll Display inal vances – alist Level 2	O.7.4(a)	Annually	13,015.50	3041.72	
		Visua Term Allow	Visual Display Terminal Allowances – Journalist Level 3		Annually	14,170.21	3311.58	
		Journ per ar	alist Level 4 – nnum amount llculation of	O.11.1(a), O.12.79a),	Annual	236,735.36	55,325.05	
		Note: a	does not expand	O.12.7(a) d on definitio	n of interpr	eters or transl	lators beyond table	
Service Enterprise Award 2015 [MA000124]	Allowa nces Schedul e B— Summa	nces Schedul	(a)	there is a cont skills for comr communication	tinuing need munication (i n skills) and out in the	to utilise an languages the employ table below	n employee's other than Er ee's language w, an allowa	particular language particular language particular language glish including dead competence is of ance is payable in the second particular part
	ry of Moneta ry		Standard	Level of co	mpetence		Allowance	
	<u>Allowa</u> <u>nce</u>		<u>'a</u>	CLA Rate 1 An employee w language skills, by an individua approved by the for simple com	cills, as dete idual or boo y the Agenc	rmined ly ry Head,	20.51 per week	
			CLA Rate 2	Accreditati Translators (NAATI) a	yee who: by the National ion Authority for s and Interpreters as a Translator or at any level; or		41.03 per week	
				is assessed equivalent	to be at the levels by an or body app			

Modern award	Clause		se referring to translators and/or interpreters and/or language				
		B.1	Wage Rela	ted Allowance	es		
			as defined i			ward are based on the num hourly rate for ar	
			Allowance	Clause	Payable	% of standard rate	\$
			First aid	11.4	weekly	51.32%	11.99
			Communit language allowance	y 11.5	weekly		
			CLA Rate	1		87.76%	20.51
			CLA Rate	2		175.56%	41.03
		Note:	does not exp	and on definition	on of interp	reters or translators l	beyond table
<u>Broadcasti</u>	<u>Clause</u>	18.6	Language	allowance			
ng, Recorded Entertainm ent and Cinemas Award 2010 [MA000091] 1	18— Allowa nces Schedul e B— Televisi on Broadc asting	(a) (b)	Where an Indigenous employee is required to have a recognised proficiency in English as well as that employee's traditional Aboriginal and Torres Strait Islander language for the performance of the employee's duty, the employer will pay the employee an allowance as follows: (i) Level 1—159.66% of the standard rate per annum Level 1 is an elementary level. This level is appropriate for employees who are capable of using a minimal knowledge of language for general communication. (ii) Level 2—319.64% of the standard rate per annum Level 2 represents a level of ability for the ordinary purpose of general business, conversation, reading, writing and production. The employee is required to obtain bilingual accreditation through a				
		B.1	and the em	up or an altern ployee. This pr employee is ent	oof of lang	y agreed to between uage proficiency mus	the employer
		B.1.1	(g) Sul	otitler			

Modern award	Clause	Clause refer allowances	ring to translators and/or interpreters and/or language
			(i) Subtitlers translate foreign languages into English (or visaversa) to be used as subtitles for a television broadcast or for the release of content on other digital platforms as part of the broadcasting and recorded entertainment industry.
			(ii) Subtitling may involve the use of a range of computer technology (e.g. keyboard text entry, voice recognition or automatic translation) across a range of program types including general translations for recorded narrations for documentaries. It requires the use of computer equipment and software programs to achieve this. It requires high level English and foreign language skills, bilingualism and high level aural and written comprehension. It requires qualifications and accreditation in translation. It may require research skills in preparing subtitles including research into the social, cultural, scientific and historic background of program content.
		B.1.1 (h)	Subtitling Editor
			(i) Subtitling Editors edit, check and prepare subtitles created by a Subtitler for a television broadcast or for the release of content on other digital platforms as part of the broadcasting, recorded entertainment and cinema industry.
			(ii) Subtitling may involve the use of a range of computer technology (e.g. keyboard text entry, voice recognition or automatic translation) across a range of program types including general translations for recorded narrations for documentaries. It requires the use of computer equipment and software programs to achieve this. It requires high level English language skills and familiarity with a wide range of idiomatic English. A broad general knowledge is essential. The role of a subtitling editor is to make subtitles accessible to the reader and through the manipulation of syntax and the deployment of linguistic and cultural sensitivity, suitable for broadcast. It may require research skills in preparing subtitles including research into the social, cultural, scientific and historic background of program content. A graduate degree may be required.
		B.1.23(b) Editors	Captioner / Audio Describer and Subtitlers / Subtitling
		(b)	Subtitler and subtitling editor in training
			Skills, competencies, duties and responsibilities held and

Modern award	Clause	Clause referri	ing to translators and/or interpreters and/or language
		6	exercised
			(i) Less than 12 months continuous service
			(ii) In the course of being trained as a subtitler or subtitling editor
			(iii) Subject to close supervision
			(iv) If a subtitler, has relevant qualifications and accreditation as a translator in at least one LOTE
			(v) Advanced translation skills or advanced editing skills
			(vi) Utilises knowledge of both formal and idiomatic English
			(vii) Conducts background research into programs
		S	Upon successful completion of approximately 1 years continuous service training the employee is to be progressed to subtitler or subtitling editor.
		B.1.23(f)	Subtitler
			Skills, competencies, duties and responsibilities held and exercised
			(i) Has more than 12 months continuous service
			(ii) Has relevant qualifications and accreditation as a translator in at least one LOTE
			(iii) Excellent translation skills
			(iv) Has a good knowledge of both formal and idiomatic English
			(v) Provides assistance and mentorship to other subtitlers
			(vi) Has discretion and judgment over own work
			(vii) High levels of accuracy and productivity
			(viii) Conducts background research into programs
		Note: does no classification d	ot expand on definition of interpreters or translators beyond descriptions
<u>Christmas</u> <u>Island</u>	<u>Clause</u> <u>11—</u>	11.10 Interpr	reting allowance

Modern award	Clause	Clause referring to translators and/or interpreters and/or language allowances
Administrat ion Enterprise Award 2016 [MA000149]	Allowa nces	 (a) An annual interpreting allowance shall be paid to an employee where the employee is able to communicate effectively in English as well as in a community language other than English, and the employee is required by the employer to perform interpreting and/or translating duties in the normal performance of their duties, on a continuing basis. (b) The interpreting allowance shall be \$864.04 per year. Note: does not expand on definition of interpreters
<u>Health</u>	<u>Clause</u>	18.9 Occasional interpreting allowance
Professiona ls and Support Services Award 2010	18— Allowa nces	An employee not employed as a full-time interpreter who is required to perform interpreting duties will receive an additional 0.11% of the standard rate on each occasion with a maximum additional payment of 1.27% of the standard rate per week.
<u>IMA000027</u>	<u>e B</u> —	B.1.5 Support Services employee—level 5
	<u>Classifi</u> <u>cation</u>	An employee at this level:
	<u>Definiti</u> <u>ons</u>	• is capable of functioning semi autonomously, and prioritising their own work within established policies, guidelines and procedures;
		 is responsible for work performed with a substantial level of accountability;
		• works either individually or in a team;
		• in the case of an administrative/clerical employee, requires a comprehensive knowledge of medical terminology and/or a working knowledge of health insurance schemes;
		 may require basic computer knowledge or be required to use a computer on a regular basis;
		• possesses administrative skills and problem solving abilities;
		 possesses well developed communication, interpersonal and/or arithmetic skills; and
		 requires substantial on-the-job training and may require formal qualifications at trade or certificate level and/or relevant skills training or experience.
		Indicative roles performed at this level are:

Modern award	Clause	Clause referring to translational	ators and/or int	erpreters and/or language		
		General and administrative services	Food services	Technical and clinical		
		Interpreter (unqualified)	Senior cook	Dental assistant		
		Medical audio typist		Orthotic technician		
		Medical imaging		Pathology collector		
		administration		Personal care worker		
		Medical stenographer		grade 4		
		Secretary		Pharmacy technician		
				Theatre technician		
		B.1.7 Support Services e	mployee—level	7		
		An employee at this level:				
		• is capable of functioning autonomously, and prioritising the and the work of others within established policies, guidely procedures;				
		• is responsible accountability an	-	rmed with a substantial level of		
		may supervise rostering and gui		others, including work allocation,		
		• works either indi	vidually or in a	team;		
		may require con use a computer of	_	nputer knowledge or be required to;		
		• possesses devel abilities;	oped administr	ative skills and problem solving		
		• possesses well arithmetic skills;	-	mmunication, interpersonal and/or		
		· · ·	-	s at trade or Advanced Certificate or elevant skills training or experience.		
		Indicative roles performed	at this level are:			
		General and administrative services	Food services	s Technical and clinical		
		Gardener superintendent	Food services	Personal care worker		
		General clerical supervisor	supervisor	grade 5		
			Senior chef	Technical and therapy		

Modern award	Clause	Clause referring to translators and/or interpreters and/or language allowances					
		General services supervisor supervisor					
		Interpreter (qualified)					
		Medical imaging Administration					
		Note: does not expand on definition of interpreters					
Nurses and Midwives	Clause 3— Definiti ons and interpre	3.1 In this award, unless the contrary intention appears:					
(Victoria) State Reference		NAATI means the National Accreditation Authority for Translators and Interpreters					
<u>Public</u> <u>Sector</u>	<u>tation</u>	14.8 Qualified interpreters (EN only)					
Award 2015 [MA000125]	<u>Clause</u> <u>14—</u> <u>Allowa</u> <u>nces</u>	(a) In addition to any amount payable under the salary and allowance clauses of this award, any person employed as an interpreter (qualified) and who is accredited by the National Accreditation Authority for Translators and Interpreters (NAATI) shall receive the following additional payment per week:					
		(i) Interpreter/Translator Grade 1 (NAATI Accreditation Level 2)					
		\$ per week					
		In their second year 9.29					
		In their third year 32.41					
		In their fourth year 59.41					
		(ii) Interpreter/Translator Grade 2 (NAATI Accreditation Level 3)					
		\$ per week					
		In their first year 90.37					
		In their second year 116.86					
		In their third year 142.30					
		In their fourth year 167.61					
		(b) Occasional interpreting					
		An employee not employed as a full interpreter who is required to perform interpreting duties shall receive an additional \$0.89 on each occasion with a maximum payment of \$11.13 per week.					

Modern award	Clause	Clause referring to translators and/or interpreters and/or language allowances									
		(c) The amounts in 14.8(a) and (b) will be adjusted in accordance with the percentage movements in the weekly wage rates in Schedule A.									
		Note: does not expand on definition of interpreters or translators									
Parliament ary	Clause 11— Allowa	11.15 Community language allowance									
<u>Department</u>		Where, in providing client or employee services, the Secretary determines there is a continuing need to utilise an employee's particular language skills for communication (in languages other than English including deaf communication skills) and the employee's language competence is of a standard set out in the table below, an allowance is payable in accordance with the rate adjacent to that standard.									
s Staff Enterprise Award 2016 [MA000145]	Schedul e B— Summa ry of Moneta										
	ry Allowa nces		Standard			,	Allowance				
							\$ per week				
			CLA Rate 1	language by an in approve	loyee who hat skills, as de dividual or both by the Secrommunication	termined ody etary, for	20.51				
			CLA Rate 2	An employee who:			41.03				
				• is certified by the National Accreditation Authority for Translators and Interpreters (NAATI) as a Translator or Interpreter at any level; or							
				• is assessed to be at the equivalent levels by an individual or body approved by the Secretary.							
		Note: table contains definition of translator or interpreter									
		B.1. Wage Related Allowances									
		The wage related allowances in this award are based on the strate as defined in Schedule—E as the minimum hourly rate Australian Parliamentary Service Level 2 in clause 10.3 = \$23.									
		Allowa		Clause	Payable	% of the Standard ra	\$				

Modern award	Clause	Clause referring to translators and/or interpreters and/or language allowances							
		First aid	11.14	weekly	51.32	11.99			
		Community language	11.15	weekly					
		Rate 1			87.76	20.51			
		Rate 2			175.56	41.03			